

Department Education Team

<i>Performance Improvement Measure</i>	<i>Threshold</i>	<i>1Q98</i>	<i>2Q98</i>	<i>3Q98</i>	<i>4Q98</i>
Route of drug administration is documented for medication instruction.	95%	65%	63%	76%	
<p>1st Quarter 1998 The "route" of administration is not being documented consistently on the discharge instruction sheet. An Ad Hoc Committee will be formulated to assess and make recommendations to the Patient Care Team for changes in the form. Memos were previously sent to the nursing department as a reminder to document route of administration. A recommendation was made to add the title "ROUTE" to the discharge instruction sheet.</p>					
<p>2nd Quarter 1998 Documentation of the "route" of administration of the medication remains lacking. The Discharge Instruction Forms have been revised to contain "route" as a heading. The results of this finding was reviewed by the nursing Continuum of Care Committee. Will continue to monitor.</p>					
<p>3rd Quarter 1998 Problem area remains as noted previously. Reminder memos continue. New forms are in the next quarter review. Will continue to monitor for improvement.</p>					
Advance Directive information needs section of the Patient Teaching Record is checked.	95%	84%	67%	89%	
<p>1st Quarter 1998 Charts are deficient in marking the appropriate section for Advance Directives on the Patient Education Record. Discussion will be held with the appropriate department managers to review documentation requirements on admission. Will continue to monitor for improvement.</p>					
<p>2nd Quarter 1998 Compliance with this monitor has dropped in the second quarter. Memos were directed to individual managers identifying records for review. Memos were sent to nursing units and to admissions. A team member (Ad Hoc) to be assigned to the Medical Records Review Team. Will add Performane Measure to 3rd quarter: (1) Is Advance Directive Form present on the Chart? Memos were sent to clinical managers of units where records were not in compliance on Advance Directive Forms. Information will be integrated with Medical Record Review.</p>					
<p>3rd Quarter 1998 Problem identified is with documentation of Advance Directive on the Patient Education Form. Memos were directed to the individual managers for record review. Ad Hoc member to Medical Records Review continues. Will continue to monitor and integrate with Medical Record Review.</p>					
Food and Drug Interaction education is documented on the Patient Education Form	95%	39%	50%	63%	
<p>1st Quarter 1998 There is a lack of consistent documentation of food and drug interactions. An Ad Hoc Team was formulated to review forms and process for documentation of Food and Drug Interactions. Will continue to monitor for improvement.</p>					
<p>2nd Quarter 1998 There remains a lack of consistent documentation of food/drug interactions. New forms were approved and distributed. Will continue to monitor for improvement.</p>					
<p>3rd Quarter 1998 Lack of consistent documentation of food/drug interactions continues, but is improving. Will continue to monitor steady increase in compliance. Will continue to reinforce with new forms in use.</p>					