

Sample Performance Improvement Report to Board of Directors

ASPECT OF CARE /PERFORMANCE MEASURES	1997	1ST QTR	2ND QTR	3RD QTR	4TH QTR	YTD
VOLUME STATISTICS						
Total Hospital Discharges						
Medicine						
Psych						
Medicine without Psych						
Surgery						
Patients Seen in ER						
Patients Admitted via ER						
% Of hospital Admissions via ER						
Total Hospital ALOS						
Medicine ALOS						
Psych ALOS						
Medicine without Psych ALOS						
Surgery ALOS						
Total Hospital Surgical Procedures						
Major Procedures						
Minor Procedures						
Inpatient						
Outpatient						
Same Day Admissions						
Emergencies						
Total Number Invasive Procedures						
Medicine						
Surgery						
Emergency Medicine						
PERFORMANCE MEASURES						
Total Number of Potential Concerns Identified						
Rate						
Total Number of Quality Concerns after Peer Review						
Rate						
Total Number of Utilization Concerns after Peer Review						
Rate						
Procedural Complications						
Rate						
Surgical Complications						
Rate						
Mortalities - Total Hospital						
Rate						
Average Age						
Medicine						
Rate						
Average Age						
Surgery						
Rate						
Average Age						

Sample Performance Improvement Report to Board of Directors

SURGICAL CASE REVIEW						
Total Tissue Cases						
Referred for Peer Review						
Variations after Peer Review						
Medicine						
Referred for Peer Review						
Variations after Peer Review						
Surgery						
Referred for Peer Review						
Variations after Peer Review						
Total Non-Tissue Cases						
Referred for Peer Review						
Variations after Peer Review						
Medicine						
Referred for Peer Review						
Variations after Peer Review						
Surgery						
Referred for Peer Review						
Variations after Peer Review						
Total Invasive Procedures						
Referred for Peer Review						
Variations after Peer Review						
Medicine						
Referred for Peer Review						
Variations after Peer Review						
Surgery						
Referred for Peer Review						
Variations after Peer Review						
BLOOD USAGE REVIEW						
Total Transfusions Packed Cells						
Referred for Peer Review						
Variations after Peer Review						
Transfusion Reactions						
Medicine						
Referred for Peer Review						
Variations after Peer Review						
Transfusion Reactions						
Surgery						
Referred for Peer Review						
Variations after Peer Review						
Transfusion Reactions						
Total Transfusions - Other Components						
Referred for Peer Review						
Variations after Peer Review						
Medicine						
Referred for Peer Review						
Variations for Peer Review						
Surgery						
Referred for Peer Review						

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Variations after Peer Review						
Total Hospital Crossmatch - Transfusion Ratio						
Referred for Peer Review						
Variations after Peer Review						
Medicine						
Referred for Peer Review						
Variations after Peer Review						
Surgery						
Referred for Peer Review						
Variations after Peer Review						
Emergency Medicine						
Referred for Peer Review						
Variations after Peer Review						
MEDICAL RECORD REVIEW						
Total Hospital						
Possible Variations						
Number Compliant						
Compliance Rate						
Medicine						
Possible Variations						
Number Compliant						
Compliance Rate						
Surgery						
Possible Variations						
Number Compliant						
Compliance Rate						
Emergency Medicine						
Possible Variations						
Number Compliant						
Compliance Rate						
INFECTION CONTROL						
Total Hospital						
Nosocomial Infections						
Nosocomial Infection Rate						
Surgical Wound Infections						
Surgical Wound Infection Rate						
Department of Medicine						
Nosocomial Infections						
Rate						
Department of Surgery						
Nosocomial Infections						
Rate						
Surgical Wound Infections						
Rate						
UTILIZATION REVIEW						
Total Hospital Denials						
Denial Rate						
Department of Medicine						
Number Denials						

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Denial Rate						
Department Surgery						
Number Denials						
Denial Rate						
DRUG USAGE						
Total Hospital						
Possible Variations						
Appropriate Rate						
Medicine						
Possible Variations						
Appropriate Rate						
Surgery						
Possible Variations						
Appropriate Rate						
Emergency Medicine						
Possible Variations						
Appropriate Rate						
ADVERSE DRUG REACTIONS						
Total Hospital Rate						
Number Preventable						
SAFETY						
General Safety						
Total Safety Inspection Deficiencies						
Deficiencies Corrected						
Deficiencies Outstanding						
Employee Accidents						
Employee Accidents with Lost Time						
Product recalls affecting our facility						
Total Number Occurrences Reported						
Life Safety						
Fire Drills						
Disaster Drills						
Utility Management						
Reported items						
Number of repairs						
Bio-Medical Equipment						
Total Equipment Failures						
Number with user errors						
Number of repairs or replacements						