

PERFORMANCE IMPROVEMENT - PRIORITY GRID

Issue to Address: _____
Submitted By: _____

Criterion	Score 3	Score 2	Score 1	Score 0	SCORE
Patient Needs/Expectations	Problem in this area as indicated by satisfaction survey results, complaints	Possible highly positive effect on satisfaction	Possible moderate effect on satisfaction	Minimal or no effect on satisfaction	
Patient Outcome	Important improvement in patient care	Some improvement in patient care	Little improvement in patient care	No improvement in patient care	
Strategic Plan	Strong relationship	Moderate relationship	Minimal relationship	No relationship	
Regulatory Compliance	Required	N/A	N/A	Not required	
Cost to Implement	No Cost / Budgeted Item	One Time, <5% of operating budget	One Time, <5% - 10% of operating budget	Ongoing increase in costs	
Impact on Efficiency / Operating Costs	Reduction of 1 FTE or > 10% reduction	Reduction of 0-1 FTE or 1-10% reduction	No impact	Increase in staff or operating costs	
High Volume	Affects 100% of patients	Affects 50-75% of patients	Affects 25-50% of patients	Affects 0-25% of patients	
High Risk	May cause death	Permanent serious complications	Permanent minor or temporary serious complications	Temporary or no risk	
Problem Prone	Process problems noted with increased risk to patients or staff	Process problems noted with moderate risk to patients or staff	Process problem noted with low risk to patients or staff	Process problems noted with no risk to patients or staff	
				TOTAL	

Score of >18 = Top Priority
 Score of 14-18 = Moderate Priority
 Score of 10-14 = Low Priority
 Score of <10 = Not a Priority